

TWO YEAR INITIAL SERVICE POLICY

Date: _____

Our firm, _____, will inspect and service your _____ for the first two years from the date of installation. There will be three inspections made each year for this initial two year period. Effluent quality inspection will include a visual inspection for color, turbidity, sludge build up, scum overflow and odor. Mechanical and electrical inspection and service include inspecting aerator, air filter, and alarm panel and replacing or repairing any component not found to be functioning correctly. In the event of unit malfunction the maintenance technician will investigate within 48 hours (on Monday – Friday work week) of the reported malfunction.

Upon expiration of this policy, our firm will offer a continuing service policy on a yearly basis to cover labor for normal maintenance and repairs on a year by year basis.

Violations of warranty include shutting off the electric current to the system for more than 24 hours, disconnecting the alarm system, restricting ventilation to the aerator, overloading the system above it's rated capacity, or introducing excessive amounts of harmful matter into the system, or any other form of unusual abuse.

The homeowner will be responsible for addition of chlorine to the system as necessary to provide proper disinfection. _____ (homeowner initial)

THIS POLICY DOES NOT INCLUDE PUMPING SLUDGE FROM UNIT IF NECESSARY

Maintenance Technician:

name

Service Dealer:

name

address

city/state/zip

phone number

signature

Owner:

name (print)

address

city/state/zip

phone number

signature

email address